

HOW TO DO BUSINESS WITH WEST COAST LIFE:

Submission:

- **ALL** new business applications **MUST** be mailed directly to the address at the top of the application or emailed as a "PDF" file to newbusiness@wclife.com

Checking Case Status:

- Agents are **REQUIRED** to register on the WCL pending website at www.iitqv.com once they are appointed to track case updates and status.
- All cases that require additional assistance **MUST** be made directly to the BGA (Ogletree Financial Services). Agents will need to email Holly at holly@ogletreefinancial.com or call the Relationship team at 334-209-0541. ****Note**** Agents are required to check the website for status before calling.
- Be sure to include the client name, carrier and, policy number in the subject line. Please allow 24 hours for a response.

How to submit monies to WCL:

- If the agent takes a check with the application, mail it with the application and be sure to put the client's social security number in the memo section.
- If the agent collects the check after the policy has been issued a policy number, the agent will need to put the policy number on the memo line and the check should be mailed directly to WCL at:

West Coast Life
PO BOX 193892
San Francisco, CA 94119-3892
Attention: Policy Issue/Underwriting

If you need further assistance, please call a member of the Relationship team at 334-209-0541.