HOW TO DO BUSINESS WITH FIDELITY LIFE:

Submission:

- **ALL** new business applications **SHOULD** be faxed directly to Fidelity at 866-947-8730, emailed to newapplications@fla-life.com or by mail to:

Fidelity Life Association
PO BOX 9269
Oak Brook, IL 60522-9269

Checking Case Status:

- Agents are **REQUIRED** to register on the FID website at www.fidelitylife.com once they are appointed to track case updates and status.
- Agents should fax all requirements to 866-947-8735 or email to newbus@fla-life.com
- All agents have direct access to Fidelity Life by calling 866-947-8739 or emailing newbus@fla-life.com
- Be sure to include the client name, carrier and, policy number in the subject line. Please allow 24 hours for a response.

How to submit monies to FID:

- If the agent takes a check with the application, mail it and be sure to put the client's social security number in the memo section.
- If the agent collects the check after the policy has been issued a policy number, the agent will need to put the policy number on the memo line and the check should be mailed directly to FID at:

Fidelity Life
PO BOX 9269
Oak Brook, IL 60522-9269
Attn: Policy Issue/Underwriting

Commissions: For all questions regarding commissions please call 800-369-3990 or email service@fla-life.com

Sales & Marketing: For all sales and marketing questions, please call 866-710-1013 or email sales@fla-life.com